



QUALITY POLICY

Kuwait Institute for Scientific Research (KISR) is driven by a mission of promoting scientific and applied research in an endeavor to serve the goals of economic, technological and scientific development of Kuwait, and to advise the government on scientific matters and scientific policy issues.

Consistent with its mission, KISR is committed to satisfy customer and other relevant stakeholders applicable requirements including statutory and regulatory requirements and also for effective outcomes of laboratory services to achieve greater customer satisfaction and continually improving effectiveness of the established quality management system.

KISR is also committed to improve its technical, administrative and management processes to achieve its goals supported by research work, laboratory services, administrative and support departments.

KISR is committed for continuous training and development of its human resources and to the provision of an optimal working environment for its productivity and efficiency.

KISR Laboratories are committed to providing accurate, validated and on-time analyses inputs for scientific research projects and external customers.

KISR's management shall communicate the quality policy both internally and externally through appropriate means. It is also ensured to review the policy periodically for its continuing suitability.



Director General

15th April, 2018